

# Service Release Notes

Version 26.3.1 – 18 May 2026

## Modules Affected

[Core Platform](#), [Academic Reports](#), [Activities](#), [Attendance](#), [Attendance PxP](#), [Continuum Tracker](#), [Dashboard](#), [Enrolments](#), [Fees and Billing](#), [Health](#), [Messaging](#), [Portal](#), [Rest API](#), [Staff Absences](#), [Student Profiles](#), [Wellbeing](#)

## Core Platform

### **[fixed] Automatic nightly data sync (NSW DoE schools only)**

The automatic nightly data sync now uses the current, valid authentication token, so data imports run reliably without failing due to expired credentials. This resolves the intermittent 'jwt expired' error and removes the need for schools to perform a manual sync each morning.

### **[fixed] Aboriginal and Torres Strait Islander label**

Aboriginal and Torres Strait Islander labelling now displays correctly, replacing any further remaining instances of the deprecated ATSI label.

- Profiles V2 homepage
- Profiles Aboriginal and Torres Strait Islander flag
- Enquiry > Reports headings

## Academic Reports

### **[fixed] Achievement breakdown error in report previews and printing**

You will no longer encounter a report generation error when using the Achievement breakdown component with secondary scales. Instead, if secondary scales are enabled but no default secondary scale is set in the overall schema, a clear error message is shown so you can correct the setup and successfully preview or print the report.

## Activities

### **[fixed] Activities and amendments sync with School Bytes**

*Activities | Integration*

You will no longer see incomplete activity syncs or unexpected VORs created in School Bytes when managing activities. This ensures activity changes, including student additions and removals, sync accurately between Sentral and School Bytes.

## Attendance

### **[fixed] Percentage attendance report for students who have left**

You will now see correct percentage attendance data for students, including those who have left.

### **[fixed] Non-attendance dates in past year attendance history**

You will now see staff development days and other non-attendance dates correctly greyed out in past year attendance history, instead of showing as unsubmitted.

## Attendance PxP

### **[fixed] Student ID fields in Absence Details of Students export**

You will now see the external Student ID populated correctly in the Absence Details of Students export, matching what is shown in the user interface. A new column for the system Student ID has also been added, so schools that rely on either identifier can report accurately and without manual reconciliation.

### **[fixed] Campus periods in Manage Student Absences**

You will now see student absences displayed against the correct campus periods in Manage Student Absences. This fix adds campus tabs to ensure absence data is separated and shown accurately.

### **[fixed] Overall Attendance on page load now respects linked absence reasons**

You will no longer see attendance marked as Unexplained when opening a roll and using Copy from Overall Attendance. This ensures linked reasons are correctly applied on page load.

## Continuum Tracker

### **[fixed] Foundation A–D clusters now available for Maths 2.0 strands for VCAA Curriculum**

You will now see Foundation level A–D clusters correctly available across Maths 2.0 strands.

## Dashboard

### **[fixed] Images in daily notices overflowing in small browser windows**

You will no longer see images or tables overflow when your browser window is minimised.

## Enrolments

### **[improved] NCCD visibility and diagnosed or imputed status for student disabilities**

*Enrolments | Student | Student Overview | Medical Data*

You can now see which NCCD record or records a disability has been linked to when viewing a student's disability record, so you have clearer visibility of how disabilities relate to NCCD reporting. Two new fields - Diagnosed and Imputed - let you indicate how the disability was identified.

### **[fixed] Calendar Year field removed from Create Enquiry form**

You will no longer see the legacy Calendar Year field when creating an enquiry. This field had no functional purpose.

### **[fixed] Enrolments ad hoc export now includes principal approval fields**

You will now see correct data for the 'Approved by principal' and 'Approved by principal date' fields in Enrolments ad hoc exports.

### **[fixed] NCCD flags**

You will no longer see NCCD flags created for students without a matching NCCD record for the current year. This also removes duplicate automatic NCCD flags in the data layer, so NCCD flagging is consistent across the system.

## Fees and Billing

### **[fixed] Invoice Register export now shows the 'Payment Date' of the final payment as the Invoice Paid Date**

*Registers | Invoice Register | Export*

This export no longer uses the date that the final payment was recorded in the system, which can sometimes be different to the 'Payment Date' i.e. the date that the payment was actually made.

## Health

### **[fixed] Display of relationships of contacts listed in the 'Consulted with' section of a health care plan**

*Health | Student | Health Care Plan*

You will now see the correct contact relationship to the student displayed in the 'Consulted with' section of a student's health care plan.

## Messaging

### **[fixed] Only applicable merge fields are available on the Send SMS & Email screen**

*Send Messages | Send SMS & Email*

Removed absence and interview based merge fields from the merge field list as these merge fields cannot be properly resolved when sending an adhoc type message.

## Portal

### **[Improved] Clear file names for downloaded Student Plans**

*Parent Portal | Student Plans*

When parents download a Student Plan from the Parent Portal, the file now saves with a clear, readable name instead of a random string. This ensures parents can easily identify, store and manage Student Plans, improving the overall parent experience.

## Rest API

### **[improved] Disability attachments supported on studentEnrolmentDraft endpoint**

You can now add attachments for Diagnosed and Imputed disabilities when creating draft enrolments. This removes the previous error that occurred when uploading these attachments during draft enrolment creation.

### **[fixed] Profiles: template name for uploaded academic reports**

You can now set the template name for uploaded academic reports via studentAcademicReportEduPro endpoint.

## Staff Absences

### **[fixed] Staff absences save correctly for manually assigned internal classes**

*Staff Absences | Add New Absence*

You will now be able to create and save staff absences for staff who are manually added to internal classes. This ensures absences save correctly when no period applies.

## Student Profiles

### **[fixed] A student's report shows correctly as Published to Parents, if the Show Reporting Period in Portal toggle is Yes and the report has been published to Parent Portal**

*student | Academic Reports | Published Reports*

The Published to Parents label will properly show against the student's report if the 'Show Reporting Period in Portal' toggle in Academic Reports is set to Yes and the report itself in Academic Reports has been published to the portal.

## Wellbeing

### **[fixed] Page break codes displayed on HTML letters.**

*Wellbeing | Incident | Print Letters*

You will no longer see page break text appearing in previews or printed HTML letters.

**ACTION REQUIRED** (Administrators for schools who use HTML letters):

*Wellbeing Setup | Letters | Manage Letters*

1. Open each existing HTML letter
2. Remove the old page break
3. Re-save the letter

This ensures the updated page breaks apply correctly and prevents legacy formatting from reappearing.

### **[fixed] Enforce awards restriction to incidents**

You will no longer be able to add an award without an associated incident when 'Restrict awards to incidents' is enabled, so awards are recorded consistently.

### **[fixed] Printing letters per contact now generates correct letters for each contact**

You will now get one correct letter per contact when Print letter per contact is enabled, regardless of which contact you print from. This ensures letters are generated consistently and prevents missing or duplicate records.

This fix also resolves several issues when editing and printing letters:

- Letters no longer duplicate based on the number of contacts.
- Edits are saved and printed exactly as shown, even if you leave and return to the incident.

Creating letters always starts from a fresh version, so you print what you are currently editing.

### **[fixed] Wellbeing student flag colours now respect profile settings**

You will now see student flag text in Wellbeing displayed using the configured flag colours, even when the flag text includes a URL. This ensures consistent visual cues across automatic and manual flags.